

Стандартный срок гарантии АОС.

| № | Наименование | Значение / описание / условие |
|----|---|---|
| 1. | Прием и регистрация запросов ЗАКАЗЧИКА на обслуживание. | Прием запросов осуществляется по телефону, Московский регион 8-800-220-00-04. И по электронной почте region@nbiservice.ru |
| 2. | Варианты обслуживания, когда ваша гарантия истек | If your warranty has expired, you still have access to all available service options, but you will be responsible for the cost of service, including parts, labor, shipping (if any) and applicable taxes. AOC local dealer or AOC retail store representative will provide you with an estimate of service costs before receiving your authorization to perform service. |
| 4. | Примечание | <p>AOC гарантирует отсутствие дефектов в своей продукции в течение трех лет с момента покупки. В этот период мыотремонтируем или заменим Ваш дисплей без дополнительной платы.</p> <p>EU Warranty for AOC Monitors</p> <p>LIMITED THREE-YEAR WARRANTY*</p> <p>For AOC LCD Monitors sold within Europe, AOC International (Europe) B.V. warrants this product to be free from defects in material and workmanship for a period of Three (3) years after the original date of consumer purchase. During this period, AOC International (Europe) B.V. will, at its option, either repair the defective product with new or rebuilt parts, or replace it with a new or rebuilt product at no charge except as *stated below. In the absent of the proof of purchase, the warranty will start 3 months after the date of manufacturing indicated on the product.</p> <p>If the product appears to be defective, please contact your local dealer or refer to the service and support section on www.aoc.com/eu for warranty instructions. Deliver the product freight pre-paid, along with the dated proof of purchase, to the AOC Certified or Authorized Service Center under the following condition:</p> <ul style="list-style-type: none"> • Make sure the LCD Monitor is packed in a proper carton box (AOC prefers the original carton box to protects your monitor well enough during transport). • Put the RMA number on the address label • Put the RMA number on the shipping carton <p>AOC International (Europe) B.V. is not responsible for any</p> |

damaged during transport due to improper packing. AOC International (Europe) B.V. will pay the return shipping charges within one of the countries specified within this warranty statement. AOC International (Europe) B.V. is not responsible for any costs associated with the transportation of product across international borders. This includes the international border within the European Union. If the LCD Monitor is not available for collection when the carrier attends, you will be charged a collection fee.

** This limited warranty does not cover any losses or damages that occur as a result of:*

- Improper installation or maintenance
- Misuse
- Neglect
- Any cause other than ordinary commercial or industrial application
- Adjustment by non-authorized source
- Repair, modification, or installation of options or parts by anyone other than an AOC Certified or Authorized ServiceCenter
- Improper environments like humidity and dusts
- Damaged by violence
- Excessive or inadequate heating or air conditioning or electrical powers failures, surges, or other irregularities

All AOC LCD Monitors are produced according to the ISO 9241-307 Class 1 pixel policy standard.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO A PERIOD OF THREE (3) YEARS FOR PARTS AND LABOR FROM THE ORIGINAL DATE OF CONSUMER PURCHASE. NO WARRANTIES (EITHER EXPRESSED OR IMPLIED) APPLY AFTER THIS PERIOD. AOC INTERNATIONAL (EUROPE) B.V. OBLIGATIONS AND YOUR REMEDIES HEREUNDER ARE SOLELY AND EXCLUSIVELY AS STATED HERE. AOC INTERNATIONAL (EUROPE) B.V. LIABILITY, WHETHER BASED ON CONTRACT, TORT, WARRANTY, STRICT LIABILITY, OR OTHER THEORY, SHALL NOT EXCEED THE PRICE OF THE INDIVIDUAL UNIT WHOSE DEFECT OR DAMAGE IS THE BASIS OF THE CLAIM. IN NO EVENT SHALL AOC INTERNATIONAL (EUROPE) B.V. BE LIABLE FOR ANY LOSS OF PROFITS, LOSS OF USE OR FACILITIES OR EQUIPMENT, OR OTHER INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ALTHOUGH THIS LIMITED

WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY HAVE OTHER RIGHTS, WHICH MAY VARY FROM COUNTRY TO COUNTRY. THIS LIMITED WARRANTY IS ONLY VALID FOR PRODUCTS PURCHASED IN THE MEMBER COUNTRIES OF THE EUROPEAN UNION.

EU Warranty for AOC LCD-TV

LIMITED THREE-YEAR WARRANTY *

for AOC LCD-TV sold within Europe

AOC International (Europe) GmbH warrants this product to be free from defects in material and workmanship for a period of three (3) years after the original date of consumer purchase. During this period, AOC International (Europe) GmbH will, at its option, either repair the defective product with new or rebuilt parts, or replace it with a new or rebuilt product at no charge except as *stated below. The defective products that are replaced become the property of AOC International (Europe) GmbH.

If the product appears to be defective, please contact your local dealer or refer to the warranty card when attached to the product.

Deliver the product freight pre-paid, along with the dated proof of purchase, to the AOC Authorized Service Center. If you cannot deliver the product in person:

- Pack it in its original shipping container (or equivalent)
- Put the RMA number on the address label
- Put the RMA number on the shipping carton
- Insure it (or assume the risk of loss/damage during shipment)
- Pay all shipping charges

AOC International (Europe) GmbH is responsible neither for any damage or loss during inbound transport damage nor to inbound product that was not properly packaged.

AOC International (Europe) GmbH will pay the return shipping charges within one of the countries specified within this warranty statement.

AOC International (Europe) GmbH is not responsible for any costs associated with the transportation of product across international borders. This includes the international border within the European Union.

** This limited warranty does not cover any losses or damages that occur as a result of*

- Shipping or improper installation or maintenance
- Misuse
- Neglect
- Any cause other than ordinary commercial or industrial application
- Adjustment by non-authorized source
- Repair, modification, or installation of options or parts by anyone other than an AOC Authorized Service Center
- Improper environment
- Excessive or inadequate heating or air conditioning or electrical powers failures, surges, or other irregularities

This limited warranty does not cover any of the product firmware or hardware that you or any third party have modified or altered; you bear the sole responsibility and liability for any such modification or alteration.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO A PERIOD OF THREE (3) YEARS FOR PARTS AND LABOR FROM THE ORIGINAL DATE OF CONSUMER PURCHASE. NO WARRANTIES (EITHER EXPRESSED OR IMPLIED) APPLY AFTER THIS PERIOD.

AOC INTERNATIONAL (EUROPE) GMBH OBLIGATIONS AND YOUR REMEDIES HEREUNDER ARE SOLELY AND EXCLUSIVELY AS STATED HERE. AOC INTERNATIONAL (EUROPE) GMBH LIABILITY, WHETHER BASED ON CONTRACT, TORT, WARRANTY, STRICT LIABILITY, OR OTHER THEORY, SHALL NOT EXCEED THE PRICE OF THE INDIVIDUAL UNIT WHOSE DEFECT OR DAMAGE IS THE BASIS OF THE CLAIM. IN NO EVENT SHALL AOC INTERNATIONAL (EUROPE) GMBH BE LIABLE FOR ANY LOSS OF PROFITS, LOSS OF USE OR FACILITIES OR EQUIPMENT, OR OTHER INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY HAVE OTHER RIGHTS, WHICH MAY VARY FROM COUNTRY TO COUNTRY. THIS LIMITED WARRANTY IS ONLY VALID FOR PRODUCTS PURCHASED IN THE MEMBER COUNTRIES OF THE EUROPEAN UNION.